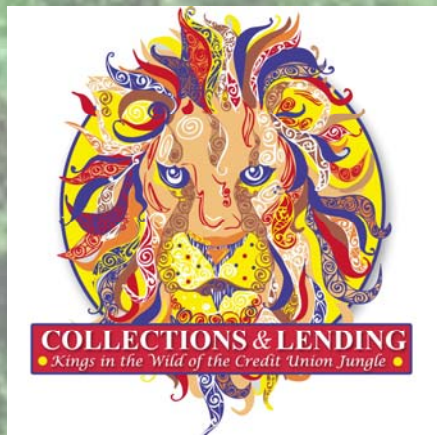


CCUCC Collections & Lending Conference

Conference Agenda

October 17-19




Agenda is subject to change without notice. For more details on the conference check www.ccucc.com

Thursday, October 17, 2019

12:00pm to 2:00pm	Bowling Event: TBD
3:00pm to 5:00pm	Registration (CU Attendees & Business Partners/Exhibitors): <i>Golden Pacific Foyer</i>
3:00pm to 5:00pm	Business Partner/Exhibitor First Set Up: <i>Golden Pacific Ballroom</i>
5:30pm to 7:30pm	Welcome Reception & Networking with Exhibitors: <i>Golden Pacific Ballroom</i> Welcome Reception Sponsored by: American Recovery Association, CU Recovery, State National

Friday, October 18, 2019

7:30am to 8:30am	Business Partner/Exhibitor Final Set Up: <i>Golden Pacific Ballroom</i>
7:30am to 8:30am	Registration & Breakfast: <i>Golden Pacific Ballroom</i>
8:30am to 8:45am	Welcome Remarks and Opening Ceremonies: <i>Golden Pacific Ballroom</i>
8:45am to 9:30am	 General Session: <i>Golden Pacific Ballroom</i> Keynote Speaker – Judy Hammond, President & CEO of Resource Management Services, Inc. Topic: Collection Effectiveness and Compliance
9:30am to 9:45am	Break and Networking with Exhibitors
9:45 to 10:45am	General Session: <i>Golden Pacific Ballroom</i> Speaker— Christopher Jamie, US Bankruptcy Judge Topic: BK HOT Topics—Common Proof of Claim Creditor Mistakes
10:45am to 11:15am	Lead Sponsor Address: SWBC, Allied Solutions, Location Services, South Bay Auto Auction, REPAY, Manheim, North Bay Auto Auction, National Powersports Auction, PRO Found Recovery Solutions, DRN
11:30am to 12:30pm	Lunch & 2020 Conference Announcement: <i>Pacific Salon 1,2,3</i>

CCUCC / CALR Collections & Lending Conference

12:30pm to 1:15pm	 General Session: <i>Golden Pacific Ballroom</i> Keynote Speaker – Veronica Dangerfield, Certified CU Financial Counselor, Patelco Credit Union Topic: Financial Resilience
1:15pm to 1:30pm	Break and Networking with Exhibitors
1:30pm to 2:15pm	General Session: <i>Golden Pacific Ballroom</i> Speaker— Steve Reger, VP Data Breach & Fraud Prevention, Consumer Direct & SmartCredit Topic: Credit Score/File Manipulation – From an Investigative perspective & their use as an investigative Resource
2:15pm to 2:30pm	Break and Networking with Exhibitors
2:30pm to 3:15pm	General Session: <i>Golden Pacific Ballroom</i> Speaker— Brian Hamilton, Vice President of Innovation, CU Direct Topic: Innovation: Building a New Lending Foundation, in the credit union industry
3:15pm to 3:30pm	Break and Networking with Exhibitors
3:30pm to 4:15pm	General Session: <i>Golden Pacific Ballroom</i> Speaker— Toni Altieri, National Powersports Auction Topic: Increase your Lending Portfolio & Minimize losses in Powersport Lending
5:00pm to 7:30pm	Business Partner / Exhibitor Reception <i>Golden Pacific Ballroom</i> Networking & Drawings
After 7:30pm	Business Partner/Exhibitor First Tear Down: <i>Golden Pacific Ballroom</i>
Saturday, October 19, 2019	
8:00am to 9:00am	Breakfast and Networking with Exhibitors: <i>Golden Pacific Ballroom</i>
9:00am to 9:15am	Lead Sponsor Address: SWBC, Allied Solutions, Location Services, South Bay Auto Auction, REPAY, Manheim, North Bay Auto Auction, National Powersports Auction, PRO Found Recovery Solutions, DRN
9:15am to 10:00am	 General Session: <i>Golden Pacific Ballroom</i> Keynote Speaker – Eric North, Attorney, NorthLegal Topic: Credit Dispute Mandates & Compliance
10:00am to 10:15am	Break and Networking with Exhibitors
10:15am to 11:00am	Continuation of Eric North
11:00am to 12:00pm	Closing Remarks & Drawing (winners must be present to win)
12:00pm to 2:00pm	Business Partner /Exhibitor Final Tear Down: <i>Golden Pacific Ballroom</i>